

# CONET of Welfare:

## Sudurnes COLLaborative NETwork of Welfare

### Supporting material



## Graphic design for CONET

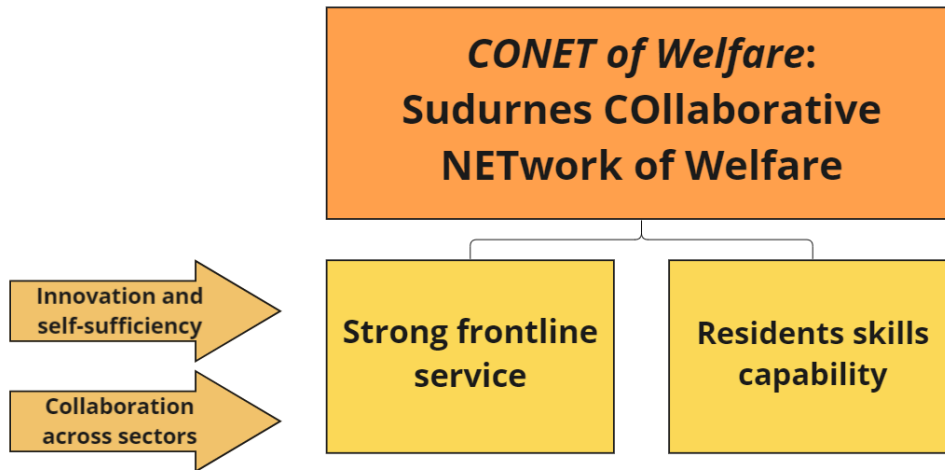
An effort has been made to simplify information giving with simple text and graphic instructions.



## 2. The Structure of CONET

CONET is divided into two main supports, *Strong frontline service* that is the infrastructure of the institutions and municipalities and *Residents skills capability* that is the motivation to activity resources.

*Innovation and self-sufficiency and collaboration across sectors* crosses these two main supports.



Picture 1: The structure of CONET

### 3. Seven Actions of the Innovation Action plan for CONET:

#### Innovation Action Plan was issued in March 2022

(Yet to be translated to English)

#### A. Strong front line service

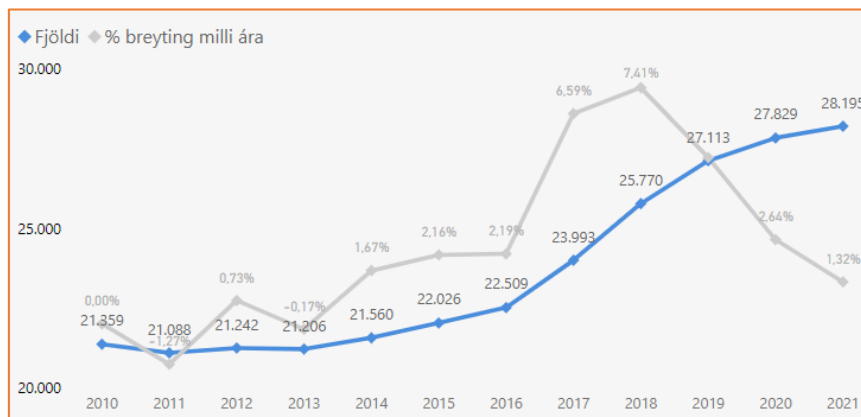
- A.1. Service process analysis
- A.2. Digital data transfer between institutions
- A.3. Effective provision of information on public services to the inhabitants of Suðurnes
- A.4. Education and training of employees in public jobs in Suðurnes

#### B. Residents skills capability

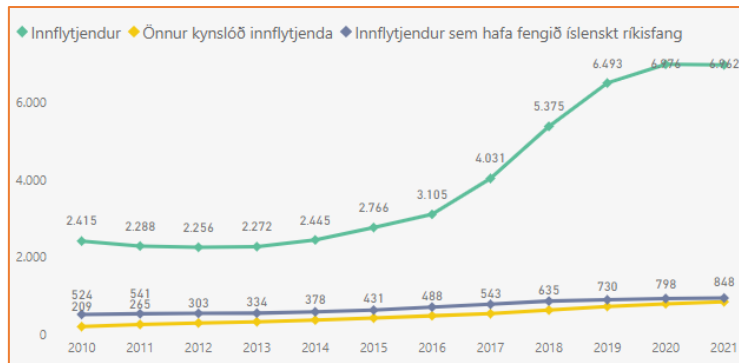
- B.1. Service insurance for residents
- B.2. Social activity of the population and sustainability of society
- B.3. Coordinated reception service for new residents in Suðurnes

### 4. Research for CONET

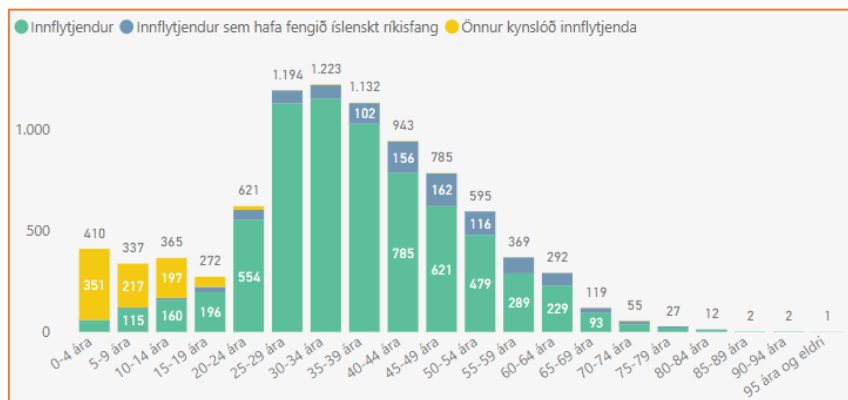
Cooperation with Statistic Iceland on Data analytics for Sudurnes region.



Picture 2: Residential development in the Sudurnes region from 2010 to 2021



Picture 3: Residential development amongst immigrants, second generation of immigrants and immigrants that have been granted Icelandic citizenship from 2010 to 2021



Picture 4: Age structure amongst immigrants, second generation of immigrants and immigrants that have been granted Icelandic citizenship in 2021

Social Science Research Institutes report issued in October 2021: Suðurnes Community analytics: Quality of life, well-being, and activity of the residents.

[Social analysis in Suðurnes: Quality of life, well-being and activity of residents](#)

Unfortunately, only available in Icelandic but is yet to be translated.

The steering group of CONET

**Eydís Rós Ármannsdóttir**, project manager of *CONET of Welfare: Suðurnes Collaborative Network of Welfare* is an employee of Reykjanesbær and is part of the staff of the welfare department.

- Reykjanesbær: Halldóra G. Jónsdóttir, assistant to the mayor and Hilma Hólmfríður Sigurðardóttir, project manager for diversity and inclusion.
- Grindavík: Nökkvi M. Jónsson, head of the social and education department and Thelma B. Guðbjörnsdóttir, senior social worker.
- Suðurnesjabær: Bergný J. Sævarsdóttir, head of the administration department.
- Suðurnesjabær and Vogar<sup>1</sup>: Guðrún B. Sigurðardóttir, head of the family department and María Rós Skúladóttir, head of the social services department.

- Vogar Municipality : Daníel Arason, Head of Administration.
- Association of municipalities in Suðurnes : Logi Gunnarsson, project manager.

The governmental institutions are as follows:

- HSS : Alma María Rögnvaldsdóttir, Director of Nursing and Andrea Klara Hauksdóttir, Head of the Department of Health Care
- The police in Suðurnes : Bjarney Annelsdóttir, chief of police.
- VMST : Hildur Jakobína Gísladóttir, director of the Directorate of Labor in Suðurnes.
- The district commissioner in Suðurnes : Ásdís Ármannsdóttir, district commissioner.



Photo 5: State co-operation institutions with the Suðurnes Welfare Network - strong front line

The steering group and stakeholders of government agencies will appoint representatives to the working groups. The project manager of CONET provides the project managers with advice and support so that the projects can be based on the goals that have been set.

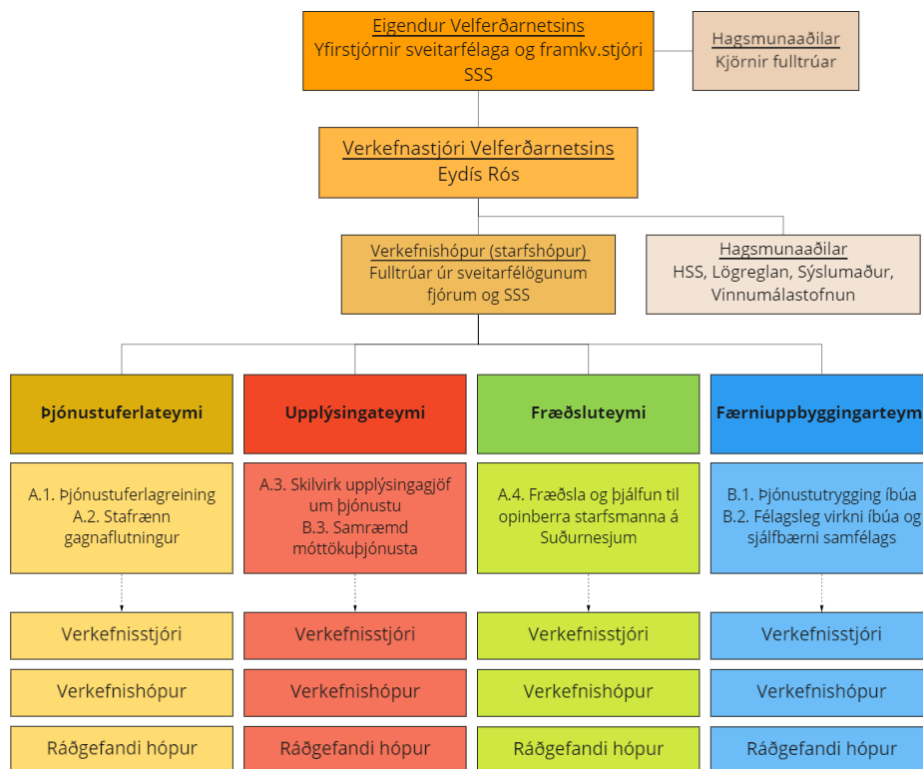


Figure 6: Organization chart of the Suðurnes Welfare Network - strong front line

## Appendix 1 - Velferdarnet.is

Icelandic name of CONET is *Velferðarnet Suðurnesja – sterk framlína*.

CONET of Welfare have published a website, named [Velferdarnet.is](http://Velferdarnet.is).

The purpose of the website is to have information about the project public and as well share news and progress of the project in one place.

The website will also be used as a place for prototypes of information being shared, i.e., "Welcome to Sudurnes", there will be a prototype for an information site for new residents, so municipalities can use the prototype to adapt on their own website.



# Velferðarnet Suðurnesja

Sterk framlína

Velferðarnetið Welcome to Suðurnes Samfélagsgreining Fyrir starfsfólk Fréttir

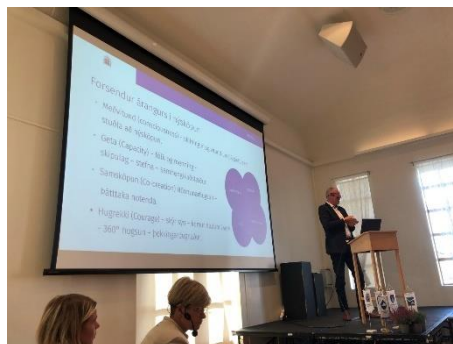


## Appendix 2 - Symposium of the CONET of Welfare

A symposium was held in September 2021, over 40 participants attended the symposium from ten organizations. Participants from the four municipalities in Sudurnes, Grindavík , Reykjanesbær, Suðurnesjabær and Sveitarfélagið Vogar , The District Commissioner of Sudurnes, Sudurnes Hospital & Health Center , the Sudurnes office of the Directorate of Labor, The Ministry of Social Affairs and Labor, The Association of local authorities in Sudurnes and the Association of Icelandic Municipalities.

The purpose of the symposium was to introduce the project to the main stakeholders and participants and to get an insight from each organization on welfare services based on the needs and expectations of the residents of Sudurnes. Participants were divided into discussion groups where an increased solidarity in welfare services in Sudurnes was discussed. The outcome of the symposium was regarding *what* the group wanted to emphasize.

Photos from the symposium:



### Appendix 3 - Workshop of the CONET of Welfare

The CONET held a workshop in November 2021, the purpose of the workshop was to dig deeper and find out together as a team *how* we could achieve our objectives that were decided in the symposium in September.

The workshop was on a smaller scale than the symposium, there were 23 participants from seven organizations. Participants from the four municipalities in Sudurnes, Grindavík , Reykjanesbær, Suðurnesjabær and Sveitarfélagið Vogar , The District Commissioner of Sudurnes, Sudurnes Hospital & Health Center and the Sudurnes office of the Directorate of Labor.

Photos from the workshop:

